

Module III. Soft Skills

Topic 1. Critical Thinking

Thinking Lesson 2. Defining a Problem Statement



Critical

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One of the most important tools for critical thinking is defining a good problem statement.

This lesson will present tools for defining a good problem statement. Through questions, you could understand why a solution is needed, measure the success, what the constraints are, find root causes, consequences and even consider learning lessons in previous attempts.

Describing a good problem statement will guide the critical thinking efforts to the success of the solution.



- Understand the importance of a good problem statement in the process of thinking critically.
- Define tools that help defining this statement, such as:

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- Asking the question behind the question.
- Considering past efforts.
- Using new lenses.

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- Finding root causes.





To conclude...

The problem statement defines the project's success. A good statement will set goals, define boundaries, establish the success criteria, make constraints visible, express assumptions, identify stakeholders, and frame timelines that the process will face on its way to the endpoint.

If we show, we sensitize ... If we sensitize, we protect!

Critical Thinking

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CREDITS

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